Quality, Environmental, Occupational Health and Safety, and Information Security Policy

Our policy

Nortroll AS develops solutions that reduce outage times in electrical distribution systems, and we have established a policy that covers our entire business:

Quality

To ensure that we meet the requirements set by our customers, employees, business partners and suppliers, we shall:

- Deliver our services on time as agreed.
- Identify and understand our customers' needs in order to offer solutions that increase customer satisfaction.
- Work continuously to improve.
- Increase job satisfaction and competence among our employees.
- Continuously improve our health, safety and environmental performance in all services we provide.

Our management system shall comply with the requirements of ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and ISO 27001:2022, as well as applicable laws and regulations. We shall continuously work to improve the management system and ensure that it remains suited to our business.

Environment

Nortroll AS contributes to reducing global CO2 emissions by developing solutions that reduce outage times in electrical distribution systems. This reduces the need for, and use of, polluting emergency power generators powered by fossil fuels.

Nevertheless, we recognize that our operations impact the environment in various ways, and we aim to continuously implement measures that both prevent and reduce this impact.

- Products are developed and manufactured in accordance with international environmental requirements applicable to our industry.
- We assess our suppliers' environmental policies and practices.
- We develop and conduct our business with respect for, and in accordance with, the environmental values and policies applicable in the countries where we operate.

Nortroll
Ravns gate 17, N-7600 Levanger, Norway
+47 74 08 55 00
nortroll.no

Occupational health and safety

We work purposefully and continuously to maintain and develop a safe and healthy working environment for all employees in the company and for others working on our behalf.

- We shall actively prevent injuries and implement health-promoting measures adapted to individual needs.
- We shall have clear objectives and action plans for developing our working environment.
- We comply with laws and regulations applicable to our business.
- Employee involvement and consultation are active means used in developing our company.
- We shall continue established welfare initiatives for our employees and their families.

Information security

We shall work purposefully to ensure that our own information, as well as our customers' information:

- Is not disclosed to unauthorized persons
- Is not altered unintentionally or by unauthorized persons
- Is available when needed

Our information security management system shall provide the framework for sound and continuous work to secure and protect information.

- We shall meet relevant information security requirements from customers, authorities, owners and other interested parties, and continuously improve our information security management system.
- We shall ensure that employees are aware of their role in protecting the company's information and the information of our interested parties.
- When necessary, and at least annually, the management team shall assess which information assets need to be protected and conduct a methodical and standardized risk assessment of those assets. Identified risks shall be addressed through effective administrative, physical and technical security measures.

Nortroll
Ravns gate 17, N-7600 Levanger, Norway
+47 74 08 55 00
nortroll.no